

# GOOD GAS NEWS

## Happy Holidays



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 PhillyGasWorks



### FUNDING WILL:



Replace 66 miles of cast iron main.



Create 120 new skilled jobs.



Reduce 412 metric tons of emissions.

## PGW: ENHANCING SAFETY

### \$125M Infrastructure Plan in Historically Disadvantaged Philadelphia Neighborhoods

PGW and its contractor crews are installing new natural gas mains using \$125 million in federal dollars awarded by the U.S. Department of Transportation's Pipeline and Hazardous Materials Safety Administration (PHMSA) grant program.

We're saving customers from \$125 million in costs while ensuring critical infrastructure upgrades.

Replacing aging cast iron pipes with upgraded material eliminates methane escape and helps PGW meet its 2050 goal of reducing methane emissions by 80 percent.

Learn about neighborhood projects at [PGWorks.com/worksites](https://PGWorks.com/worksites).

## NATURAL GAS COSTS LESS



ELECTRICITY  
\$1,037\*



NATURAL GAS  
\$602\*

Savings with  
Natural Gas



\*Avg. cost for U.S. customers this winter  
SOURCE: U.S. Energy Department Winter Heating Outlook

## Get up to \$1,000 to pay your PGW heating bills.

### TEXT CASH TO 77037



Contact PGW.  
Ask about a LIHEAP Grant.  
(215) 235-1000  
[pgworks.com/LIHEAP](https://pgworks.com/LIHEAP)

APPLY



Message and data rates may apply.  
Message frequency varies. Reply HELP for help or STOP to Cancel  
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## Here When You Need Us

We know that customer care is not one-size fits all. When you're ready, you can reach us:



### ONLINE:

24/7 service is available with PGW My Account ([PGWorks.com/MyAccount](https://PGWorks.com/MyAccount)). Pay your bill, apply for assistance, compare your energy usage and more! **Download the app to put the power of PGW My Account in your palm.**



### IN-PERSON:

Stop into your nearest Neighborhood Energy Center and a PGW-trained counselor can help you apply for assistance, offer energy savings tips, and more. Find one near you: [PGWorks.com/nec](https://PGWorks.com/nec).



### BY PHONE:

Our Customer Call Center is available **8 a.m. to 6 p.m. Monday-Friday at 215-235-1000.**



### AT SELECT RETAILERS:

Pay your bill in cash at 7-Eleven, CVS, Dollar General, Family Dollar, Rite Aid, Speedway, Walgreens and Walmart. Payments made by 5 p.m. are credited to your account the same day & it's free!

## HOLIDAY SAFETY TIPS

Enjoy a safe and festive holiday season by following these simple tips.

- \* Never use your oven to heat your home.
- \* Turn pot handles away from edge of stove or countertops to avoid spills.
- \* Place candles where they cannot be knocked down or blown over.
- \* Never leave candles or fireplaces burning unattended or when you are asleep.
- \* Place your tree at least 3 feet away from heating sources.

If you think you smell gas, leave the area then call us at 215-235-1212.

## SMELL US? TELL US!

NATURAL GAS SMELLS  
ON PURPOSE.



Smell Gas? Call PGW.

[PGWorks.com/safety](https://PGWorks.com/safety)

