

GOOD GAS NEWS

Happy Holidays



FOLLOW US:    @MyPGW



PhillyGasWorks



LOW INCOME HOME ENERGY ASSISTANCE PROGRAM

GET UP TO

\$1000

TO PAY YOUR PGW
HEATING BILLS

**TEXT WARM
TO 77037**

APPLY



pgworks.com/liheap

Message and data rates may apply. Message frequency varies. Reply HELP for help or STOP to Cancel pgworks.com/privacystatement | pgworks.com/legal

**Lower your gas bill
as much as 50%
Be debt-free.**



CRP

Customer Responsibility Program

Apply Today

- 215-235-1000
- pgworks.com/crp
- Visit a Philadelphia Neighborhood Energy Center

Applications now
available in 14 languages:

Arabic, Chinese, Dari,
French, Karenic, Pashto,
Portuguese, Russian Spanish,
Swahili, Ukrainian, Urdu, and
Vietnamese.



**See debt forgiveness details on the application.*

We've Got You Covered.



HOME SAFETY THIS SEASON

Enjoy a safe and festive holiday season.

- * Never use your oven to heat your home.
- * Have appliances serviced regularly to ensure they are operating properly. Purchase a PGW Parts and Labor Plan at pgworks.com/plp
- * Check batteries on smoke and CO detectors.
- * Turn pot handles away from the edge of the stove or countertops.
- * Place your tree at least 3 feet away from heating sources.
- * Place candles where they cannot be knocked down or blown over.

If you smell gas, leave the area immediately and call PGW's Emergency Line at 215-235-1212.

LIMITED TIME OFFER

**Get \$90
off a smart
thermostat
@ PGW
Marketplace!**



| **energysense**

Visit pgwenergysense.com/marketplace

HELP WITH YOUR PGW BILL



CRP (Customer Responsibility Program) can cut your gas bill in half. CRP lets customers pay less each month and past debt is forgiven.

PAYMENT ARRANGEMENTS help customers behind on their PGW bill.

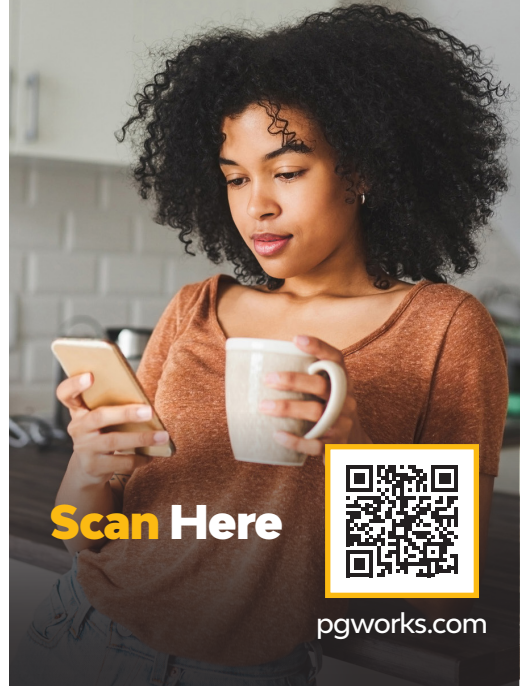
HARDSHIP GRANTS of up to \$1,500 are available for income-eligible customers with a PGW termination notice or those without service.

Apply at select Neighborhood Energy Centers (PGWorks.com/NEC).

LET US HELP:

- Go to PGWorks.com/programs
- Visit a Neighborhood Energy Center: PGWorks.com/NEC
- Call 215-235-1000, M-F from 8 a.m. to 6 p.m.

SIGN UP FOR PGW MY ACCOUNT



YOU'RE SAVING \$\$ WITH NATURAL GAS



**COST OF
ELECTRICITY**
\$1,153*



**COST OF
NATURAL GAS**
\$642*

Customers using natural gas will spend an average of **43 percent less** on winter heating costs than families using electric to heat their homes.

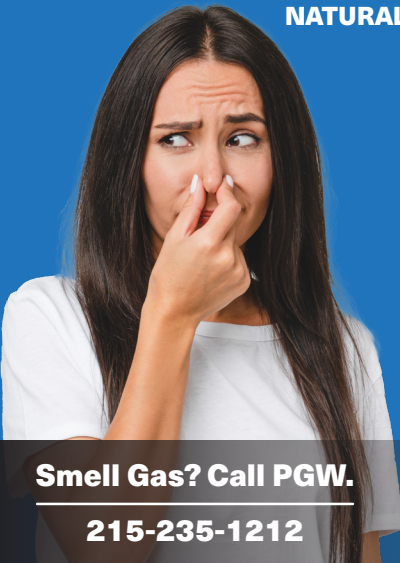
Lower Your Bill Even More
@ pgworks.com

- Buy a programmable thermostat & keep it at 68 degrees (or lower). **BONUS:** you'll score an instant rebate!
- Order a free Energy Saving Kit with materials to use less energy.
- Check for more tips @MyPGW.

*Average cost for U.S. customers from Nov. 2025 – March 2026
Source: U.S. Energy Department Winter Heating Outlook

SMELL US? TELL US!

**NATURAL GAS SMELLS
ON PURPOSE.**



Smell Gas? Call PGW.

215-235-1212

