# PHILADELPHIA GAS WORKS

# **GAS SERVICE TARIFF**



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## List of Changes Made by this Tariff Supplement

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Updated to reflect revised page numbers for each of the changes listed below on this page.

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Section 12.7, Excess Flow Valves, has been added to address the cost of excess flow valve installation as part of the implementation of 49 CFR § 192.381, *et seq.* 

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## 12. Service Charges and Miscellaneous Fees and Provisions.

<u>12.1 CUSTOMER SERVICE CALL CHARGE</u> The following charge applies to Customers requesting service. Exempted from the Customer Service Call Charge will be calls for leaks and other safety related conditions, and all appliances covered under any currently effective Parts and Labor Plan contract.

Residential, <u>Commercial and Industrial</u> \$72.05 plus \$8.53 for each additional 1/10 of an hour after the first 6 minutes.

<u>12.2. CUSTOMER REQUESTED TURN ON TO A COMMERCIAL/INDUSTRIAL ACCOUNT WHERE</u> <u>GAS EQUIPMENT HAS NOT BEEN INSTALLED.</u> PGW will turn on Gas Service for a Commercial or Industrial Applicant if all the Gas equipment has not been installed provided the Customer installs or pays PGW to install shut off valves that PGW can lock in place. PGW will return to remove the locks and inspect equipment. PGW will charge for materials required as well as assessing the Customer an amount equal to the Customer Service Call Charge for 1<sup>1</sup>/<sub>2</sub> hours for services provided after the initial two visits.

<u>12.3. INSPECTION OF GAS FUEL LINE FOR COMMERCIAL/INDUSTRIAL CUSTOMERS.</u> PGW will inspect a new commercial/industrial Gas fuel line prior to turn on. The Customer will be assessed an amount equal to the Customer Service Call Charge for  $1^{1}/_{2}$  hours if more than one test is required.

<u>12.4. GRATUITY TO EMPLOYEES.</u> The Company's employees are strictly forbidden to demand or accept any personal compensation, or gifts, for service rendered by them while working for the Company on the Company's time.

<u>12.5. OTHER CHARGES.</u> Except as where otherwise provided in this Tariff, the Company may, where feasible, provide and charge for services requested by the Customer or his agent. The Company is not obligated to provide such services. The Company will, if possible, give the Customer an advance written estimate of the costs to provide the service.

<u>12.6. NO PREJUDICE OF RIGHTS.</u> The failure by the Company to enforce any of the terms of this Tariff shall not be deemed a waiver of its right to do so.

<u>12.7. EXCESS FLOW VALVES.</u> If a Customer requests that the Company install an excess flow valve at the Customer's service location, the Customer will be required to pay all costs associated with such installation if the Customer's service location had not been scheduled by the Company for a service line replacement or a new service line prior to the Customer's installation request. Installation will not be undertaken until the required payment has been made by the Customer. This section applies to Customers as detailed in 49 CFR § 192.381, *et seq.* 

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